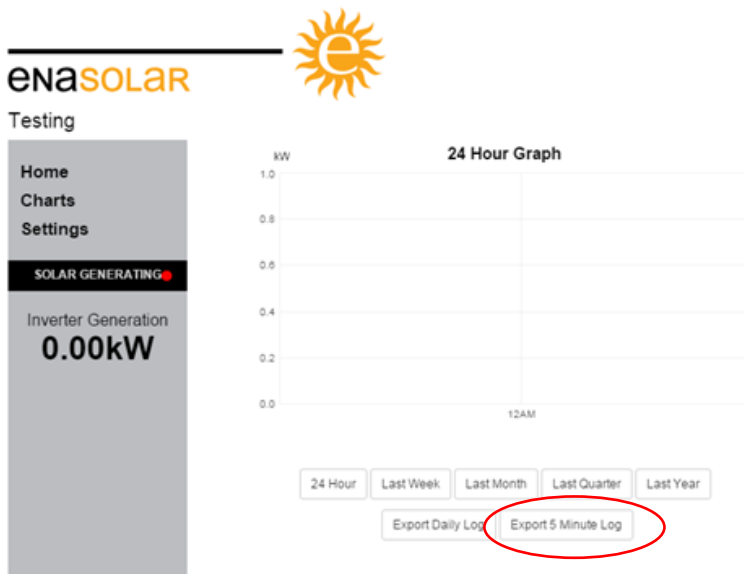


The 5min service log

There are 2 different versions of the 5 Minute Log, that are available from the Inverter memory.

The detailed service log is NOT this one; that you normally see on the “Charts” page.

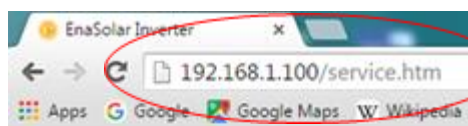
This 5min log is the Generation (only) 5min log, and does not include the full technical data.



This is the 5min Generation (only) log,
NOT the detailed 5min Service log

To download the detailed 5min Service Log, follow these steps:

1. Obtain the IP address by knocking on the Inverter front-panel
2. In a web-browser, enter the IP address, followed by /service.htm
e.g. 192.168.1.100/service.htm
3. The page should look like this:



Note the specific URL:
IP address/service.htm

[Versions](#)

Logs

[Five Minute Log](#)

This is the detailed 5min Service log,
that is required for technical analysis

[Daily Log](#)

[Event Log](#)

[XML Data](#)

[Meters](#)

[Data](#)

4. Click on the link and download the file. This may take several minutes.
5. Open the file and check that it contains columns of data, before leaving the site.
6. Save the file, and then send via email
7. If the other Logs are required; then they can also be downloaded from this same page.
 - a. WAIT until the 5min Log has completely finished (if you don't allow it to finish, then you will lose some data)
 - b. Click on the Daily Log, download, and save it
 - i. Open the file and check that it contains data, before emailing it.
 - c. WAIT until the download has finished
 - d. Click on the Event Log, download, and save it
 - i. Open the file and check that it contains data, before emailing it.

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